



## Terms & Conditions as related to Coronavirus (COVID-19) only

The following Terms & Conditions apply only to those countries that the [World Health Organization](#) (WHO) has explicitly placed travel restrictions on, or, where member countries are enforcing travel restrictions, as related to the Coronavirus disease outbreak.

A. If you have booked a private tour and your group would like to postpone your trip to be completed within 12 months of the original tour start date, you may do so at no extra charge, as long as the booking is amended 45 days or more prior to the start of the original tour date.

B. If you are booked on a group tour, you may transfer your booking to the same tour taking place at a later date (no later than 12 months after the start of the original tour date) at no extra charge\* as long as the booking is amended 45 days or more prior to the start of the original tour date. However, this is subject to availability. If the same tour does not run within 12 months (due to insufficient bookings or other reasons) you may use paid funds towards another Whitehawk tour within that time frame. Additional fees may apply.

C. Any expenses or costs not included in the tour price (such as domestic flights, extra nights of accommodation or other activities that may have been invoiced and paid for already) will not be refunded. In such instances, you are advised to claim a refund from your personal travel insurance.

D. If your country of origin (from where you will travel to reach the trip destination) or the country of the tour itself are subject to travel restrictions with less than 45 days prior to the start of the trip, you will be able to postpone your trip up to 12 months after the start of the original tour date, however, any non-refundable items (such as local flights, down payments, guide compensation, etc.) will not be credited.

E. If you decide to completely cancel a booking due to the Coronavirus disease (COVID-19) outbreak and you are traveling from/to a country without any official

World Health Organization travel restrictions, our standard Terms and Conditions will apply. In this case, you are advised to claim a refund from your personal travel insurance.

F. Although these are our Terms & Conditions, Whitehawk will make every effort to provide solutions for both our clients and Whitehawk.

Additional information can be found at the [CDC website](#) and for up-to-date interactive maps, please visit the [Johns Hopkins Center website](#).

\*If the amended booking is transferred to a tour with less than the maximum number of participants, each participant may be charged a small supplement.